

We use all branded raw materials. It ensures good life of product .The nature of modular furniture is static . There is hardly any movement of parts. Therefore chances of damages are less.

## Warranty points:

1. It is applicable only for the product purchased from our company.
2. It covers any manufacturing defects only under normal use during warranty period.
3. Warranty period is one year from the date of invoice.
4. During the period of it our company will repair or replace product or parts of the product that proves defective because of improper material under normal use and maintenance.
5. It covers only the original purchaser of the product and it is not transferable to subsequent owner or purchaser of the product.
6. It does not cover any damages caused by the owner, modifying, attempting to fix otherwise altering the product.
7. It does not cover the product or part of it that has been subjected to any accident, liquid contact, negligence, alterations or misuse.
8. Cables, glass, handles and wear and tear of fitting and hardware are not included in this.
9. Some natural variations occurring in wood or other natural materials are inherent to their character and not considered defects.
10. We do not warrant the upholstered products impacted by adverse ambient temperature like humidity etc. resulting into fungus formation and deformation.
11. It does not apply if the product was damaged by a natural disaster or other means such as flood, fire, rain etc.
12. Proof of purchaser such as invoice, project handover document must be provided when requesting services under the standard care warranty.

# Warranty Certificate

13. It does not cover if furniture is not maintained as per maintenance manual.
14. Chair mesh and peeling of fabric is not under warranty.
15. Damage, marking, or staining on surfaces due to contact with rubber or similar compounds, damage from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight or outdoor use or third party use is not included.
16. The color fastness or the matching of colors of textiles, including an exact match to cuttings, samples, or swatch cards also not included.
17. HNI brand comes with its own warranty terms as applicable.